

Our results towards excellence

Regular technical
visit to all our operators



AOG technical queries
closed in **3** days on
e-Requests

100%
of HUMS red alarm
queries answered
within 24h through
contracts



More than **100**
technical requests
solved a day

97%
of our customers
satisfied by technical
support



For more information, please contact:
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Service

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Technical Support



We support your operations anytime, anywhere



For an optimal and safe use of your helicopters

We commit to availability and safety of your operations

24/7 Technical support service

An expert network dedicated to support your operations thanks to 3 worldwide technical hubs

AOG technical support anywhere, anytime

We commit to 24/7 service to manage your technical requests through a toll free number or online request

OEM technical expertise

We offer a set of services from complex troubleshooting to technical agreements release

The best e-Request tool on the market

We run an e-Request service to raise & track any of your technical / logistics queries in less than 1 mn.



Continuing Airworthiness Management Services

We improve the operational performance of your fleet
3 possible services at your convenience:
Consulting & training, CAM implementation, CAM service

Enhanced Flight Safety

We implement full CAM process in direct link with Type Certificate holder sources

Fleet availability

We efficiently manage your aircraft maintenance downtimes

A global technical assistance network

More proximity to your operations

Customer knowledge

We commit to visit all our operators on a regular basis

Wherever you need us

We mandate TechReps at your location within short times



FlyScan, a new suite of HUMS services to maximize fleet availability

3 plans tailored according to your needs

Anticipation of any in-service event

We perform expert monitoring of your components & provide technical advise

Cost-effectiveness

We allow up to -5% maintenance burden reduction
Less incipient removals & more efficient troubleshooting

Reporting on maintenance actions

We alert periodically after technical analysis

